GOVERNMENT OF INDIA
FINANCE
LOK SABHA

UNSTARRED QUESTION NO:5685
ANSWERED ON:07.04.2017
Fin Tech Start-up
Singh Shri Sushil Kumar

Will the Minister of FINANCE be pleased to state:

(a) Whether the Government is aware that Fin Tech start-ups have the potential of challenging the banks, in view of the inability of the banks, card related infrastructure to handle the payment process of all its customers;
(b) If so, the details thereof;
(c) Whether the banks related infrastructures can handle payment process up to only 10 percent of approximately 1.3 crore sellers throughout the country;
(d) If so, whether the Government has reviewed the situation arisen through such problems in the country; and
(e) If so, the details thereof?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF FINANCE

(a) and (b): Public sector banks have not reported inability to handle the payment process of their customers, arising from card related infrastructure. They have also expressed a view that non-bank financial service providers, including Fin Tech start-ups, have the potential of complementing banks in providing financial services.

(c), (d) and (e): Public sector banks have apprised that adequate infrastructure is in place to handle payment processes for all sellers associated with them, and that augmentation of infrastructure to meet future requirements is a continuous process.

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